OANDA Europe Limited ("OANDA") - Cookie Policy

What are cookies?

Cookies are small text files placed in visitors' computer browsers to store their preferences. The Website Services, our Platform, and our third party partners, collect and store information that is generated automatically as you use it, including your preferences and anonymous usage statistics

OANDA collects information about your device and uses tracking mechanisms such as cookies to: (i) facilitate customer use of our website and mobile applications, (ii) enable customisation of our online services and website features, (iii) avoid customer re-entry of data, (iv) store customer preferences for certain kinds of information, (v) enhance security measures, and (vi) gather data about usage of our website and mobile applications for research and promotions.

How do we use cookies?

OANDA uses cookies from third party service providers to facilitate website tracking and security measures and may share the information collected with third parties acting as our service providers, who are required to maintain the confidentiality of the information.

We use these cookies and other technologies on the basis that they are necessary for the performance of a contract with you, or because using them is in our legitimate interests (where we have considered that these are not overridden by your rights), and, in some cases, where required by law, where you have consented to their use.

We use the following types of cookies:

Essential cookies

These are cookies that are required for the operation of our Website Services and/or our Platform and under our terms with you. They include, for example, cookies that enable you to log into secure areas of our Website Services and/or our Platform.

Analytical/performance cookies

They allow us to recognise and count the number of visitors and to see how visitors move around our Website Services and/or our Platform when they are using it. This helps us for our legitimate interests of improving the way our Website Services and/or our Platform works, for example, by ensuring that users are finding what they are looking for easily.

OANDA uses Relay42, Google and Facebook to make the content and advertising shown on devices that you might use or that may relate to the same household more relevant and useful. As part of this process, Relay42, Google and Facebook use cookies and may receive information about the kind of device you use as well as your location data, device useragent string or information about websites where your device has previously displayed advertising.

You can prevent the placement of the hereinabove described cookies by adjusting your cookie settings.

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Behavioural cookies

These are used to recognise you when you return to our Website Services and/or our Platform. This enables us, subject to your choices and preferences, to personalise our content, greet you by name and remember your preferences (for example, your choice of language or region).

Marketing cookies

These enable you to experience more relevant online content and see adverts which are aligned with your interests, as indicated by your activity on our site.

How to manage your cookies

You can accept or reject cookies, or customise your choices using "Cookie settings" link available via OANDA website. You can also configure browser preferences to not accept these cookies however this may result in reduced functionality.

Some third-party vendors that provide ads on OANDA web pages may use cookies to collect details on customer website visits and other data (but not names, addresses, email addresses, or telephone numbers) in order to provide ads about goods and services of particular interest to individual customers. For more information on this practice or to opt out, please visit www.aboutcookies.org..

Additionally, You can control and/or delete cookies as you wish – for general information, please visit https://www.aboutcookies.org. You can delete all cookies that are already on your computer and you can set most browsers to prevent them from being placed. If you do this however, you may have to manually adjust some preferences every time you visit a site, and some services and functionalities may not work. On your computer or tablet, you can manage cookies by changing the settings in the web browser. To manage cookies on your mobile phone, you may need to refer to your handset manual.

Google Chrome

- In the browser's toolbar, click the icon and then Settings.
- Click 'advanced settings'
- Choose 'Privacy and security' and then 'Cookies and other site data'
- To enable cookies, select 'allow all cookies' which enables both first and third-party cookies
- To allow only first-party cookies, enable 'Block all third-party cookies'
- To disable cookies, select 'Block all cookies

There are multiple levels of cookie enablement in Chrome. For more information, click here.

Mozilla Firefox

- In the browser's toolbar, click on the  icon (or 'Tools' if using Windows XP)
- Select 'Settings'
- Click 'Privacy & Security'
- To enable cookies, set 'Standard' to enable both first and third-party cookies
- To disable cookies, set 'Custom' and in the cookies dropdown, select 'all cookies'
- and Select 'Accept cookies from sites' and your preferred treatment of third-party cookies
- To allow only first-party cookies, enable 'Block all third-party cookies'

There are multiple levels of cookie enablement in Firefox. For more information, click here.

Microsoft Internet Explorer, Versions 9-11

- Select 'Tools' from the top of your browser's window
- Choose 'Internet Options'
- Navigate to the 'Privacy' tab
- Click 'Advanced'. Here you can choose to 'Accept' 'Block' or 'Prompt' both first and third-party cookies
- To disable cookies, tick 'Block'

There are multiple levels of cookie enablement in Internet Explorer. For more information, click here.

Microsoft Edge

- Click the menu button
- Choose 'Settings' and then 'View advanced settings'
- Under 'Cookies' choose either 'Don't block cookies' or 'Block only third-party cookies'
- To disable cookies, click on 'Block all cookies'

There are multiple levels of cookie enablement in Edge. For more information, click here.

Opera

- In the browser's menu, select 'Settings'
- Under cookies, tick 'Allow local data to be set (recommended)'
- To disable cookies, select 'Block sites from setting any data'
- To stop only third-party cookies, select 'Block third- party cookies and site data'

There are multiple levels of cookie enablement in Opera. For more information, click here.

Safari

- In the menu bar, select 'Safari', then choose 'Preferences'
- Click on 'Privacy'
- Under 'Cookies and website data:', select 'Allow from the websites I visit'
- To disable cookies, select 'Always block'

There are multiple levels of cookie enablement in Safari. For more information, click here.

If you have any specific questions or concerns about cookies, please contact privacy@oanda.com.

We are committed to keeping your personal information safe. For more information on how we handle your data, see our Privacy Policy, available here.

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